



## William Clarke College - Bryson Building - Complaints Register - January 2026



Number	Date	Location	Contact Type	Issue/Complaint	Corrective Action	Status	Date Closed
1	28/11/2024	Morris Grove and Maintenance Road	Phone Call	Construction vehicle movement during after school pick-up.	Rohrig are to notify all workers and subcontractors that construction vehicle movement is not permitted during peak school drop off and pick up times being 8:00am - 8:40am and 2:45pm - 3:45pm respectively.  Rohrig is to address the construction vehicle movements at toolbox talks.	Closed	5/12/2024
Nil Complaints received in December 2024							
Nil Complaints received in January 2025							
2	7/02/2025	Morris Grove and Maintenance Road	Email	Construction vehicle movement during after school pick-up.	Rohrig are to notify all workers and subcontractors that construction vehicle movement is not permitted during peak school drop off and pick up times being 8:00am - 8:40am and 2:45pm - 3:45pm respectively.  Rohrig is to address the construction vehicle movements at toolbox talks.  Daily sign-in on Hammertech also addresses vehicle movements.	Closed	7/02/2025
3	7/02/2025	Bryson Building Site	Email	Improper language used on site.	Toolbox Talk held on site with subcontractors to address the improper language, subcontractors were reminded of the site rules and the site location and were warned of being permanently removed from site.  Rohrig it to address the language at toolbox talks.	Closed	7/02/2025
Nil Complaints received in March 2025							
Nil Complaints received in April 2025							
Nil Complaints received in May 2025							
Nil Complaints received in June 2025							
Nil Complaints received in July 2025							
Nil Complaints received in August 2025							
Nil Complaints received in September 2025							
Nil Complaints received in October 2025							
Nil Complaints received in November 2025							
Nil Complaints received in December 2025							
Nil Complaints received in January 2026							